

What you should know: If you are having surgery and will be unable to work, your employer may require you to have paperwork completed. The company that processes your forms to may have a deadline for submission, please remember our processing time is 7-10 business days, beginning the 1st day all required information is received by our office. The required pieces of information are listed below.

Getting Started: Iowa Ortho will require 3 key pieces of information in order to process your STD/FMLA form completion request. The 10 day processing time for forms will not begin until ALL required pieces have been received.

1. A signed Release of information: This tells us who you are giving us legal permission to release your medical information to. This is required regardless of who will be receiving the information ie: insurance company, employer, yourself. Electronic signatures are not accepted and the release is only valid for 1 year. If you have more than 1 form to complete, please provide both companies as they must be listed on the release with fax/address provided.
2. Documents/Forms needing completed by the physician: Your employer should provide these to you, be sure if there is a patient portion to be completed this is done prior to sending to Iowa Ortho.
3. Payment in full: \$20 charge PER set of forms. For example: if you have short term disability and family medical leave act forms to be completed this would be \$20 per set, totaling \$40.

What you can expect from us: Once you have submitted the 3 required pieces of information, your paperwork will be completed and sent to the employer or insurance company information you have provided on the signed release of information with 10 business days. The 1st business day begins the day all 3 required pieces of information have been received.

Important additional information:

NOTE: Not all forms are appropriate for our physicians to complete. Non STD/FMLA form requests will be reviewed on a case by case basis to deem appropriate for our office to complete. This includes: Long term disability and child support forms, mental status to care for children forms, DHS, etc.

The patient must be the party to sign any release of information. The Release of information cannot be filled out by a 3rd party, spouse or family member. The only exception is Medical Power of Attorney. All minors must have the release of information signed by a parent or guardian.

Forms for completion can be emailed directly to medrec@iowaortho.com to initiate the process.

If you have questions on the status on your forms, payment, or release of information please call 515-247-8400 to speak with a representative that would be happy to assist you.

Thank you!

Iowa Ortho Medical Records